Middle States Commission on Higher Education Annual Conference December 2011

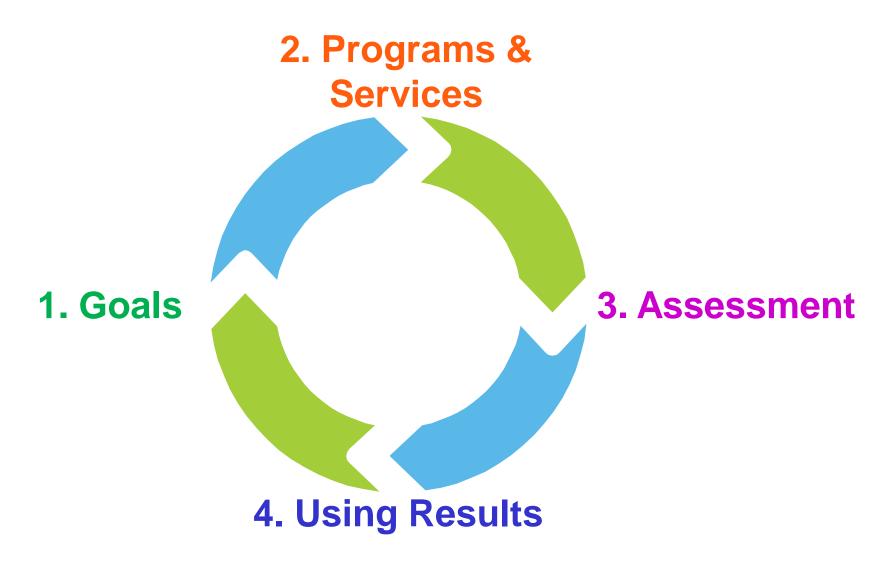
Meeting MSCHE Assessment Expectations

Tito Guerrero Linda Suskie

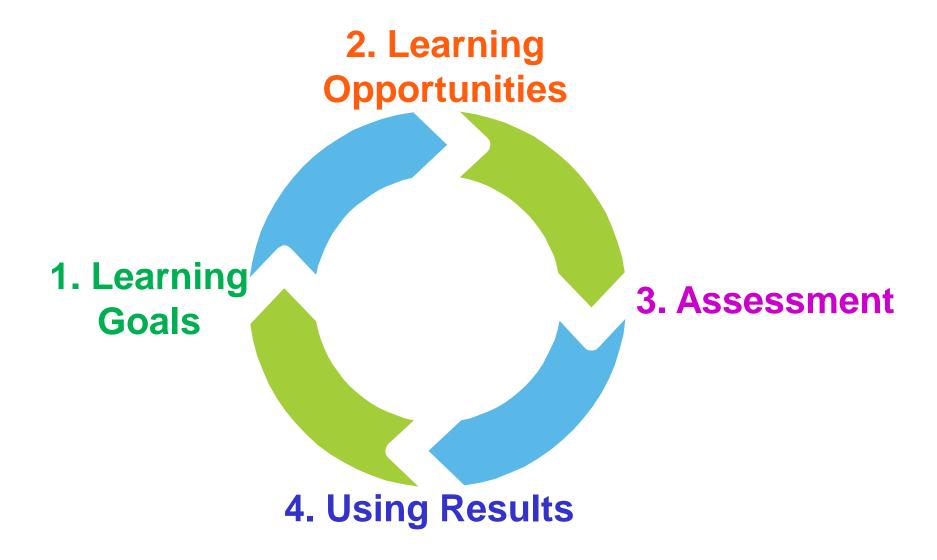
Vice Presidents

Middle States Commission on Higher Education

Standards 1, 2, and 7: The Planning-Assessment Cycle



Standards 11, 12, and 14: The Teaching-Learning-Assessment Cycle



Understanding Standards 7 & 14



Six Rules

- 1. Read the directions.
- 2. Tie assessments to important goals.
- 3. Use more than one measure.
- 4. Include some "direct" (explicit) evidence.

Direct Evidence

- Explicit, clear, & convincing
 - Tests (local or published)
 - Rubrics (local or published)
 - Certification or licensure exams
 - Field experience supervisor evaluations

Indirect Evidence

- Optional, implicit and insufficient by itself
 - Job placement rates & salaries
 - Retention & graduation rates
 - Course grades & pass rates
 - Transfer rates
 - Surveys of students & alumni

- 1. Read the directions.
- 2. Tie assessments to important goals.
- 3. Use more than one measure.
- 4. Include some "direct" (explicit) evidence.
- 5. Keep it useful... and used.
- 6. Keep doing something everywhere, every year.

What Might an Evaluator Ask?



1. What is your mission and environment?

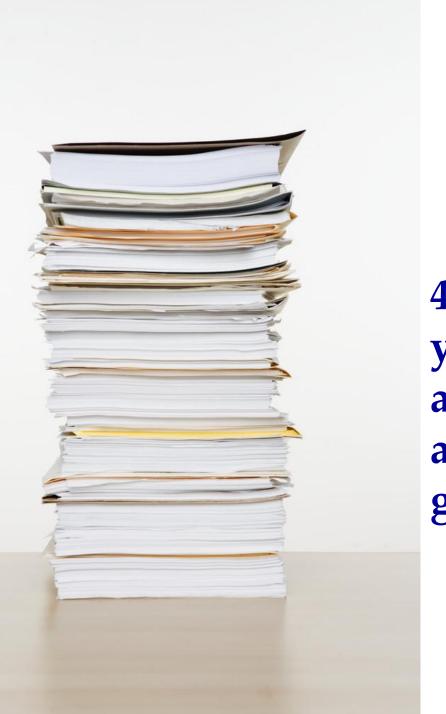


2. What do you most want students to learn?

- Why?
- After they graduate
 - What should they be prepared to DO?
 - How should they USE what they learn?

3. What else do you most want to achieve?

- Mission
- Strategic goals
- Other important goals



4. What evidence do you have that you and your students are achieving those goals?

5. Are you satisfied with your evidence?

- Why or why not?
 - What are your standards for success?
 - Are they appropriately rigorous?

- Are your results of sufficient quality that you can answer this?
 - Systematic, not anecdotal or scattershot

6. If not, what are you doing about it?

- Strategic goals & plans based on assessment evidence
- Funding priority to requests supported by assessment evidence

Determining Compliance

What Might an Evaluator Consider?



Compliance in "Substantial Measure"

 Does your institution demonstrate sufficient evidence of compliance with the standards?

No A for effort!

Systematic Evidence of Compliance

- **NOT** just
 - Assertions
 - Anecdotes
 - Plans



Consistent Evidence

- Undergrad & graduate programs
- Professional & liberal arts programs
- On- & off-campus locations
- Online & face-to-face programs
- Student learning & other aspects of institutional effectiveness

How Much Has Been Implemented?

- Any significant gaps or shortcomings?
- Why?
- How sizable are they?
 - What is their impact?
- Do you recognize the gaps?
- What are you doing about them?

Does Everyone "Get It"?

- Is there a pervasive culture of evidence-informed planning & decision-making?
 - Do assessment results inform important decisions?
 - How often are assessment results discussed by
 - Board
 - Cabinet
 - Departments

Sustained Assessment

- Will momentum slow after this review?
- How do campus leaders support and facilitate assessment?
- Are you keeping things simple?
- Are time & money invested in proportion to value?

How to Report on Assessment Compliance



- Document
- Analyze
- Summarize

Your Goals

- Strategic/institutional goals
- Learning outcomes
 - Institutional
 - General education
 - Program-level

For Each Goal...

- How you're assessing it
- Assessment results
- Analysis: What the results are telling you
- How results have been used for improvement
- Where you're going with assessment

Ideally...

- Make visible what you're already doing.
 - Documentation already on hand
 - An overview
 - An overall analysis

Ideally...

- Information and reports you already share
 - A format that's useful to you and your colleagues
 - Information, not just data
 - Analysis: Not just results but what they say to you
- What your board should be asking for!

Ideally...

- Meeting minutes/ e-mail streams documenting
 - Analysis
 - Discussion
 - Decisions

Alternatively...

- For each strategic goal, gen ed requirement, academic program...
 - One-page summary plus rubrics/criteria
 - Analysis, not just numbers
 - What are the results telling you?
 - In an appendix, online, CD, flash drive
 - Formats can be inconsistent.
- Reviewer may choose a representative sample.

Documenting Institutional Effectiveness

Institutional (Strategic) Goal	Key Strategies to Achieve It	How Assessed (Performance Indicators?)	Summary/ Analysis of Results	Use of Results	Plans/ Schedule Going Forward
1.					
2.					
3.					

Documenting Gen Ed Learning Assessment

Gen Ed Requirement Learning Goal	How/ Where Taught	How Assessed *	Summary/ Analysis of Results	Use of Results	Plans/ Schedule Going Forward
1.					
2.					
3.					

^{*} Provide rubric, survey, etc., so reviewers can verify rigor & match to goal.

Documenting Program-Level Learning Assessment

Program Learning Goal	How/ Where Taught	How Assessed *	Summary/ Analysis of Results	Use of Results	Plans/ Schedule Going Forward
1.					
2.					
3.					

^{*} Provide rubric, survey, etc., so reviewers can verify rigor & match to goal.

Evidence First, Then An Overview in Your Report

- Summary & overall analysis
- Charts
 - Strategic goals
 - Gen ed requirements
 - Academic programs
- Links to each appendix
 - Answers without links to evidence aren't answers.

Resources at www.msche.org

- Click on Publications.
- Scroll down and click on "Guidelines for Institutional Improvement"
 - Assessing Student Learning and Institutional Effectiveness: Understanding Middle States Expectations
 - Evaluating Institutional Student Learning Assessment Processes (a rubric)
 - Information on Assessment Models and Best Practices
 - Suggested Readings
 - and much more!